

## Study Center & TRIO – Frequently Asked Questions

### What are the study center hours?

Monday-Friday 8:00 a.m. – 4:00 p.m. or by appointment

### Is tutoring available for my online class?

Yes, tutoring is available for online classes. The study center staff are using Zoom (virtual), phone, and email to provide tutoring and mentoring. TRIO and study center staff will be contacting students to see if they need assistance or help with a class. Please check your WCCC email, frequently, at [portal.wccc.me.edu](mailto:portal.wccc.me.edu) and clicking on Webmail.

### What if I've never used tutoring, but now I need help?

It is not too late to begin using tutoring services now. We are here to help you learn and succeed! Tutoring can include an individual time, group time, or just a check-in to see if you are on the right path.

### How can I schedule a tutoring session?

If you need help with math (MAT091, MAT092, MAT106, MAT112, etc.) contact Linda at: [lshattuck@wccc.me.edu](mailto:lshattuck@wccc.me.edu) and by phone at (207) 454-1064.

If you need help with English (ENG098, ENG101, ENG212, ENG210) contact Pam at: [pfeeney@wccc.me.edu](mailto:pfeeney@wccc.me.edu) and by phone at (207) 454-1079.

If you need help with statistics (MAT115) and/or writing for any course contact Briggette at: [bridgettenewell@wccc.me.edu](mailto:bridgettenewell@wccc.me.edu).

If you need help with accounting (BUS140) contact Nicole at: [nnygren@wccc.me.edu](mailto:nnygren@wccc.me.edu) and by phone at the office (207) 454-1062.

What if I need help with a subject not listed? Contact the TRIO study center front office and we will help connect you with an appropriate support. (207) 454-1064 or email Linda at [lshattuck@wccc.me.edu](mailto:lshattuck@wccc.me.edu).

### Can I get help on campus?

As of March 26, 2020, access to campus is limited to essential employees. We are not meeting with students on campus currently. You can get help over the phone, via email, or by asking to set up a virtual meeting.

### What if I have additional questions?

If you have more questions or concerns, please contact Nicole at: [nnygren@wccc.me.edu](mailto:nnygren@wccc.me.edu) and by phone at the office (207) 454-1062 and leave a voicemail, if not available.